

JENNIFER MONIMAMBO

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PROFESSIONAL SUMMARY

Pharma project manager with 10+ years of experience in cross-functional coordination, stakeholder engagement, and process implementation across regulated environments. Proven record delivering complex, multi-team initiatives in pharma (Novo Nordisk, Merck) and executing high-touch group events through PYNKIWI. Focused on bringing this expertise into special meetings and event management, where precision planning, vendor coordination, and flawless execution directly shape stakeholder experience.

PROFESSIONAL EXPERIENCE

Senior Project Manager, Process & Change Management Lead | Novo Nordisk Dec 2025 – Present

Omnichannel Orchestration | New Jersey

- Led a multi-team change management initiative to overhaul project tracking and intake processes across the Omnichannel Orchestration department
- Served as Scrum Master, facilitating grooming, prioritization, and retrospective sessions across multiple teams
- Designed and implemented a Workfront-based project tracking dashboard adopted as the team's primary tool for real-time visibility
- Built a standardized intake process and authored change management documentation supporting multi-team adoption
- Delivered stakeholder workshops driving cross-functional alignment on new tools and workflows

Senior Project Manager, Patient Experience | Novo Nordisk Aug 2023 – Dec 2025

Omnichannel Intelligence | New Jersey

- Managed end-to-end execution of patient experience initiatives for 2 branded GLP-1 medications (Wegovy, Ozempic) ensuring regulatory alignment
- Led prioritization, grooming, and retro calls for an analytics team managing OI requests across Obesity, Diabetes, and Above Therapy Area
- Oversaw continuous improvement of 2 branded websites; utilized Workfront, MS Project, and Teams to drive productivity across project divisions

Digital Project Manager | Merck Mar 2022 – Jul 2023

Global Vaccines | New York

- Oversaw content development and website builds for vaccine digital marketing campaigns across 20+ countries in a regulated pharma environment
- Managed cross-functional teams via JIRA and Teams; applied social listening to shape HCP and patient engagement strategy

Founder & CEO | PYNKIWI, powered by Fora Travel Dec 2019 – Present

Luxury Travel Advisory | Lisbon / New York

- Founded and operate a luxury group travel advisory specializing in high-touch, multi-destination experiences for corporate clients and milestone celebrations
- Plan and execute end-to-end event logistics: venue sourcing, vendor negotiation, transfers, welcome activations, and on-site coordination for groups of 10+
- Managed a corporate board trip to Paris (Pellegrini Angola) including split payment negotiation, welcome materials, and group event production
- Leverage GDS platforms (Galileo, Travelport) and NDC systems (Farelogix SPRK, IAG TAP) to deliver seamless operations

Brand & Events Project Manager | Icon Fashion Sep 2013 – Sep 2019

Luanda, Angola

- Planned and executed company launch event: end-to-end logistics, vendor partnerships, guest experience, and on-site coordination
- Spearheaded event campaigns for Angola Women's Day and Valentine's Day, driving a 500% increase in monthly product sales
- Reduced event production costs by 30% through strategic vendor and venue negotiations

Paris, France

- Executed multicultural digital campaigns for P&G across France, Portugal, Greece, Latin America, UK, and Turkey with a 20-member team
- Deployed Agile sprint methodology; designed templates that streamlined developer and regional brand representative collaboration

CORE COMPETENCIES

Meeting & Event Planning | Vendor & Logistics Coordination | Stakeholder Management | Change Management
Scrum Master | Agile / Sprint Facilitation | Project Tracking & Reporting | Cross-Functional Leadership
Workfront | JIRA | MS Project | ClickUp | Microsoft Teams | GDS Systems (Galileo, Travelport)
Regulated Environments (Pharma) | Process Documentation | HCP & Patient Engagement | CRM

EDUCATION

Universidade Europeia	2026
Hospitality Management	
The American University of Paris	2018
Master's in International Relations	
Suffolk University, Sawyer Business School	2016
B.S. Global Business & Entrepreneurship	

CERTIFICATIONS

Fundamentals of Digital Marketing | Google (2020)
Certified Travel Advisor | Fora Travel
TESOL (Teaching English to Speakers of Other Languages)
IB Diploma

LANGUAGES

English (Native) | Portuguese, European (Native) | Spanish (Full Professional) | French (Limited Working)